



# UniteCT

**EMERGENCY RENTAL ASSISTANCE FOR CONNECTICUT'S ECONOMY**

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## How to Complete a Successful Application: Landlords

Call Center: 1-844-UniteCT or 1-844-864-8328

UniteCT Resource Centers: check out the list on our website

# Summary of Project

- The goal of UniteCT is to help **stabilize** Connecticut's Rental Housing Market
- This **\$235 million** program will provide **rental and electric utility payment assistance** to qualified Connecticut households financially impacted by the COVID-19 pandemic
- The program will financially support households up to **80% of the HUD Area Median Income**



# Summary of Funding

- **Tenants**

- Tenants can receive up to \$15,000 in rental assistance and \$1,500 in electric utility assistance.
- What does the funding cover?
  - Rental arrears accrued on or after March 13, 2020
  - Three months of prospective rent
    - Can cover up to a 1-month security deposit and three months prospective rent for new lease agreements
- All funding goes directly to the landlord

- **Landlord expectations**

- What's the role of the landlord?
  - Complete an application for every tenant applying to UniteCT. This can be done on the same portal login.
  - Landlord shall not at any time serve any Notice to Quit, initiate or prosecute any summary process action against Tenant for nonpayment of rent accrued prior to the date on which assistance is provided or during any month for which assistance is provided under the Program.
  - Landlords receive the rental assistance directly from UniteCT.





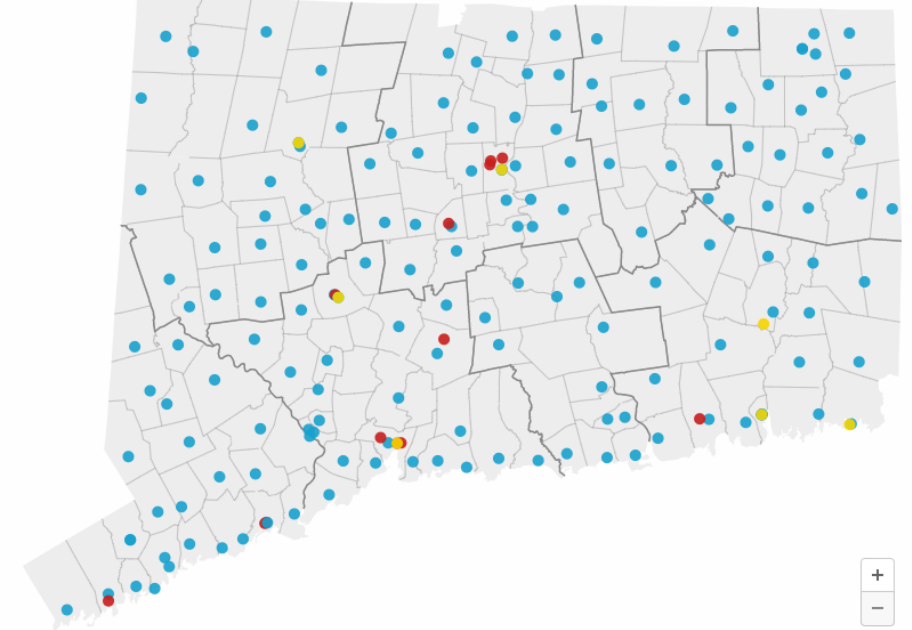
# UniteCT is an online application

- The UniteCT application is **completely online** and accessible by smartphone or computer.
- All documents can be uploaded from a phone or computer.
- **What to do if you do not have access to a computer?**
  - Use our “**Technology Access Support Map**” located on our website to find a computer near you (see picture).
  - If you need help scanning your documents, reach out to your closest **UniteCT Resource Centers** (list on our website).
    - These agencies can also be your “Tenant Representative” where they start and complete your application for you.

## UniteCT Technology Access Support

This map shows all our partners who have technology available, so you can fill out the UniteCT application. Please call to make an appointment. If you would like to add your agency to this map as a “Community Partner,” please email DOH-UniteCT@ct.gov for more information.

■ Library ■ Housing Counseling Agency ■ Community Partner



Find computers in your area you can use to fill out the application

# Tenants & Landlords Working Together

## Tenants & Landlords must complete their own applications

separately for the full application to be submitted

- Either the tenant or landlord can **start** the application
  - Once submitted, an invite link will go to the other party
  - If both parties start at the same time, the system will link applications based on matching email addresses
  - Remember to upload the correct email for your tenant or landlord so the system can match applications correctly
- If only one party submits their application, the case will not be reviewed
- Resources on our website will help to get you started
  - Directions on how to apply
  - List of common mistakes made by tenants filling out the application
  - List of documents needed for the application (under the **“Document Matrix”** button)
  - Screenshots of both the tenant and landlord portals

Apply button on our website

Apply Now

*You must first register to get an email invitation to start your application.  
Paper applications will not be accepted.*

## -Important Documents-

### Documents about the Application Process

Guidelines



Document Matrix



List of all documents needed to complete a successful application



UniteCT

# Community Partnerships

- **Additional partnerships**

- **Statewide Legal Services (SLS)**
  - *Phone: 800-453-3320*
- **Connecticut Institute for Refugees and Immigrants (CIRI)**
  - *Phone: 203-612-5464*
- **The Workplace Toll Free Call Center**
  - *Phone: 844-UniteCT or 1-844-864-8328*
- **The UniteCT mobile technology bus**
  - 10 computers (located 6 ft. apart and sanitized after each use)
  - Handicap accessibility
  - Lavatory



UniteCT Mobile Technology Bus

# Community Partnerships

## **BNT (Building Neighborhoods Together)**

- 570 State Street, Bridgeport, CT 06604
- (203) 290-4255

## **Capital for Change**

- 10 Alexander Drive, Wallingford, CT 06492
- (203) 789-8690

## **Community Renewal Team**

- 555 Windsor Street, Hartford, CT 06120
- (860) 560-5177

## **Mutual Housing Association of Greater Hartford**

- 95 Niles Street, Hartford, CT 06105
- (860) 206-5270

## **Mutual Housing Association of South Central Connecticut**

- 235 Grand Avenue, New Haven, CT 06513
- (203) 562-4514

## **Neighborhood Housing Services of New Britain**

- 223 Broad Street, New Britain, CT 06053
- (860) 224-2433 ext121

## **Neighborhood Housing Services of New Haven**

- 333 Sherman Avenue, New Haven, CT 06511 \*
- **\*not accepting walk-ins, by appointment only**
- (203) 562-0598

## **Neighborhood Housing Services of Waterbury**

- Grand Street - 3rd Floor, Waterbury, CT 06702
- (203) 753-1896

## **The Workplace**

- 1000 Lafayette Blvd -Suite 501, Bridgeport, CT 06604
- (203) 610-8500

## **Urban League of Greater Hartford**

- 140 Woodland Street - 4th Floor, Hartford, CT 06105
- (860) 527-0147

## **Urban League of Southern Connecticut**

- 458 Grand Avenue, New Haven CT 06513
- (203) 327-5810
- 137 Henry Street - Suite 202, Stamford, CT 06901
- (203) 327-5810

## **New London Homeless Hospitality Center**

- 730 State Pier Rd, New London, CT 06320
- (860) 439-1573

## **TVCCA**

- 401 W. Thames St.- Unit 201, Norwich, CT 06360
- (860) 889-1365

## **Access Agency**

- 231 Broad Street, Danielson, CT 0623
  - (959) 444-0407
- 1315 Main Street, Willimantic, CT 06226
  - (959) 444-0407





# Community Partners

- **Who else can help with applications**

- Anyone with a **cell phone or computer** connected to the internet
- People or places you can go for help:
  - Your landlord
  - Social service providers in the community
  - Family, friends, neighbors
  - Libraries
  - Municipalities
  - Churches
  - Schools



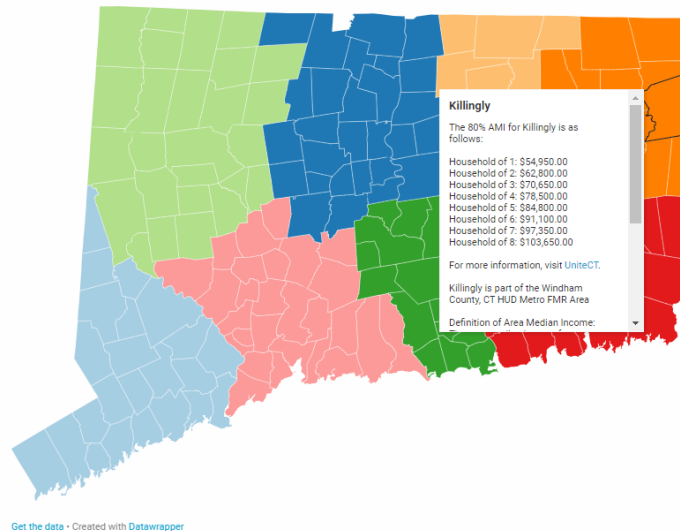


# Our Website

## Find your Area Median Income

### UniteCT 80% HUD Area Median Income levels for your town

UniteCT provides \$235 million in rental and utility payment assistance to qualified Connecticut households financially impacted by the COVID-19 pandemic. The program will financially support households up to 80% HUD Area Median Income (AMI) levels for Connecticut towns. Use the map below to learn more about your town's AMI.

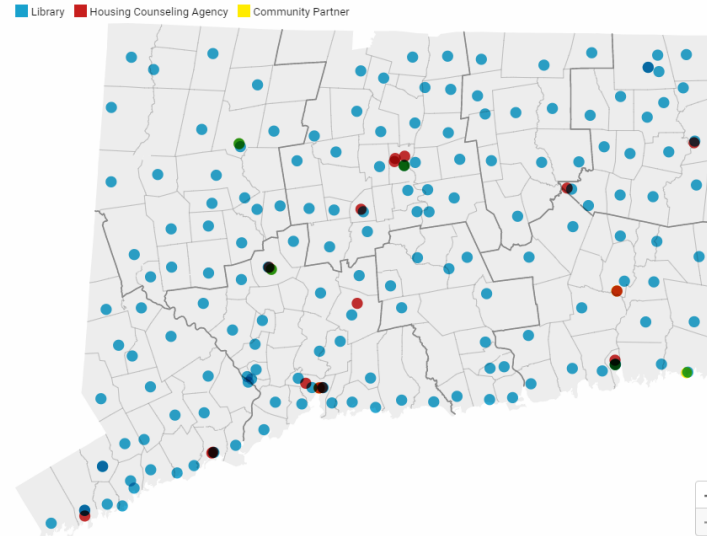


UniteCT is for households who earn up to 80% of their town's AMI. Check your AMI using the interactive map on our website.

## Find a computer near you

### UniteCT Technology Access Support

This map shows all our partners who have technology available, so you can fill out the UniteCT application. Please call to make an appointment. If you would like to add your agency to this map as a "Community Partner," please email [DOH-UniteCT@ct.gov](mailto:DOH-UniteCT@ct.gov) for more information.



Call the location before you go to reserve your computer session.

## Track the UniteCT Mobile Bus










Check out the calendar to see when the UniteCT Mobile Bus will be visiting your town.

# Our Website (continued)

## UniteCT Flyers

### Marketing & Outreach

[Directions on How to Apply](#)   
[UniteCT Introductory Presentation](#)   
[UniteCT Updated Presentation](#)   
[Documentation Checklist Flyer](#)   
[Flyers in Other Languages](#)  
[Screenshots of Tenant Portal](#)   
[Screenshots of Landlord Portal](#)   
[How to Download Unemployment Documentation](#) 

Learn about how to apply, common mistakes on the application, documents you will need before you apply, and so much more!

## Frequently Asked Questions

### Frequently Asked Questions and Other Information

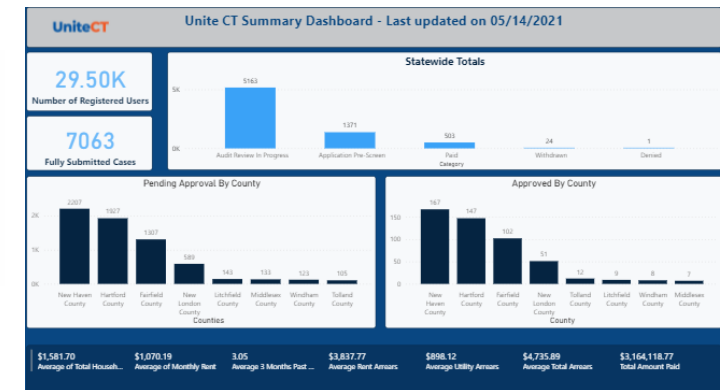
**FAQ  
Tenant**

**FAQ  
Landlord**

**Landlord  
Info**

FAQs are updated regularly to reflect common questions about the application. There are tenant and landlord specific FAQs.

## UniteCT Data



Each week this dashboard is updated demonstrate how UniteCT is revitalizing CT's economy.

# Our Media Presence

## Website:

- [www.UniteCT@ct.gov](http://www.UniteCT@ct.gov)

## Social media:

- All social media handles are **@ctdephousing**
- Facebook: [www.facebook.com/ctdephousing](http://www.facebook.com/ctdephousing)
- Instagram: [www.instagram.com/ctdephousing](http://www.instagram.com/ctdephousing)
- Twitter: [www.twitter.com/ctdephousing](http://www.twitter.com/ctdephousing)

## Marketing materials:

- All flyers can be found under the “Marketing & Outreach” section on our website
- Our UniteCT Resource Center partners are spread throughout the state contacting their local municipalities, radio stations, newspapers, non-profits, churches, court houses, law enforcement, and other communities to spread the word about UniteCT
- All materials translated in English and Spanish
  - Community partners will support other language translations on a case-by-case basis
- DOH is engaging to work with minority newspapers, radio stations, and TV stations




















# The Application Process: Landlords

# Before You Start

- Landlords and tenants must fill out their own application.
  - Once all information is uploaded accurately and successfully, the case will go through a pre-screening process
  - These pre-screeners will send an automated message back to the tenant or landlord in the application is missing information
- If the application is approved, Landlords will receive payments directly
  - In the application you can choose to receive either direct deposit or check
- Landlords will receive 100% of their tenant's past owed rent since March 2020, up to \$10,000
- Landlords will receive 100% of their tenant's next three months of rent
  - For new lease agreements: UniteCT can also cover 1-month security deposit and three months prospective rent

# Sections of the Application

- The picture to the right shows the necessary fields of the application
  - A yellow triangle means there is missing information
  - A blue check mark means that section is complete
- During the application, you will be asked to fill out information regarding the following topics:
  - Landlord Info
  - Bank Info
  - Users (optional)
  - Property Info
  - Tenant
  - Landlord Documents
  - Tenant Documents

	Landlord Info	
	Bank Info	
	Users	
	Property Info	
	Tenant	
	Landlord Documents	
	Tenant Documents	
	Submit	
	Case Info	



# Landlord Info

There are 7 sections you must fill out, starting with “Landlord Info.”

The screenshot shows the 'Landlord Info' form in the RentRelief system. The form is titled 'Landlord Info' and has a progress indicator showing 0%. It contains several required fields marked with an asterisk (\*). The fields are: Company Name, Are you a resident of the United States? (a dropdown menu), Owner/Contact First Name, Owner/Contact Last Name, Mailing Address (Street Address), Address Line 2, Email Address, Phone Type (a dropdown menu), Phone Number, Extension, City, State (a dropdown menu), and Zip. There is a 'Save' button at the bottom right of the form. The left sidebar shows a navigation menu with options: Landlord Info (selected), Bank Info, Users, Property Info, Tenant, Landlord Documents, Tenant Documents, Submit, and Case Info.

UnitaCT Help English MM

RentRelief / Landlord

Landlord Info

0%

\* indicates required fields

Company Name

Enter company name

Are you a resident of the United States? \*

Owner/Contact First Name

Enter Owner/Contact First

Owner/Contact Last Name

Enter Owner/Contact Last

Mailing Address \*

Street Address

Address Line 2

Enter your more address details

Email Address \*

Phone Type \*

--- Select Pt

Phone Number \*

Enter Phone Num

Extension

Enter Extension

City \*

Enter city

State \*

--- Select St

Zip \*

Enter Zip

Save

**Helpful tips:** When you enter your address, the system might correct your entry. It will give you a suggested address. If the address matches, click save.

## Current Address

☐ Original Address:

32 High Street , New Haven, CT, 06510

☒ Suggested Address:

32 High St , New Haven , CT, 06510-2314

# Bank Info

- You will need to connect your bank account by clicking “Add Bank Account”
  - Provide Account Name (you can create your own name)
  - Routing Number
  - Account Number
  - Account Type

RentRelief / Landlord

- Landlord Info ✓
- Bank Info ✓
- Users
- Property Info ⚠
- Tenant ⚠
- Landlord Documents ⚠
- Tenant Documents ⚠
- Submit
- Case Info

### Bank Information

[+ Add Bank Account](#)

33%

① To be paid via ACH, please enter one or more bank accounts.  
A small deposit will be made to your bank account within 48 hours.  
Click the Verify button to enter the deposit amount and validate the account.

② Please link verified bank account to properties on property info screen.

③ Payment will be rendered via Check if no bank account is added or verified bank account is not linked with the property on property info screen.

0 Account

Account Name	Routing Number	Account Number	Account Type	Verification Status	Created Date	Verified Date
--------------	----------------	----------------	--------------	---------------------	--------------	---------------

[< Previous](#)[Next >](#)

## Bank Account Information

Bank Information - Sample Check

For your protection, new bank accounts must be verified before you can use them to receive payments.

To verify that this is your bank account, RentRelief will make a nominal deposit labeled Bank Verify into your account in a random amount. Please allow 48 hours for the deposit to appear.

After the deposit has been made, please note the amount that was deposited, log in to your RentRelief account, click the Verify button next to your bank account, and when prompted, enter the exact amount that was deposited.

After completing this verification process you can immediately begin using your bank account to receive payments.

\* indicates required fields

Account Name \*

Routing Number (9 digits) \*

Confirm Routing Number \*

Account Number (3-17 digits) \*

Confirm Account Number \*

Account Type \*

Checking Account

Is Business/Commercial Account?

① Please check, if bank account is used for business or commercial purposes.

☐

# Users

- This information is optional
- The “Users” feature is meant for Property Managers who want to add other landlords to their portal
- If you want to add landlords, click “Add User” and fill out their information
  - This User should create an account with Yardi using the same email you provided
  - Under “Role,” adding a **User** means they can add their own properties, and adding an **Admin** means they can edit all other landlord’s information

[RentRelief](#) / Landlord

- Landlord Info
- Bank Info
- Users**
- Property Info
- Tenant
- Landlord Documents
- Tenant Documents
- Submit
- Case Info

### Landlord Users

+ Add User

0%

*ⓘ* If you would like to add additional landlord or property management representatives, please click "Add User". You can then click "Invite" to send an automated registration message to the new user.

0 User

Name	Email	Phone Number	Role	Inactive?	Invite
------	-------	--------------	------	-----------	--------

< Previous

Next >

Add User

✕

\* indicates required fields

*ⓘ* User: Can add tenants and tenant related documents for assigned properties.

*ⓘ* Admin: Access to all

First Name\*

Enter First Name

Last Name\*

Enter Last Name

Email\*

Enter Email

Phone\*

Enter Phone

Role\*

Select Role

☐ Inactive

Cancel

Save





# Property Info

- This page is to add all your properties
- Each property is linked to its own
  - Address
    - Note: The name and address entered here will be used to process checks for this property
  - Payment method
    - If you want to receive direct deposit (ACH), then you must first add the account under the “Bank Info” page before it shows up here
  - Tax ID (ex. EIN or landlord’s SSN/ITIN)

RentRelief / Landlord

Landlord Info

Bank Info

Users

Property Info

Tenant

Landlord Documents

Tenant Documents

Submit

Case Info

## Property Info

+ Add Property

0%

Adding properties is required to receive payments.

Search

0 Property

Property Name	Payment Method	Bank Account	Address	City	State	Zip	County	Users
---------------	----------------	--------------	---------	------	-------	-----	--------	-------

< Previous

Next >

## Add Property

\* indicates required fields

① Apartment complexes enter office address. All other properties, (example duplexes) enter physical address.

Property Name \*

Enter Property Name

County \*

Choose County

Property Address \*

Input the property address

Address Line 2

Apartment, Unit, Suite, Building, etc

City \*

Enter City

State \*

CT

Zip \*

Enter Zip

① The name and address entered here will be used to process checks for this property.

Payment Method \*

☐ ACH ☒ Check

Name shown on your "IRS Form W-9 or W8ECI" \*

Tax ID Type \*

☐ SSN/ITIN ☒ EIN

Payment Mailing Address \*

Address Line 2

Apartment, Unit, Suite, Building, etc

City \*

State \*

CT

Zip \*

Cancel

Save

# Tenant

- Link tenants to specific properties you just created under the “Property Info” tab
  - Click the three dots under the “Select Property to Receive Funds” to connect your tenant to a specific property
- Information you will need for your tenant
  - Full name, address, phone number, **\*\*email address**
  - Monthly rent, past due rent, number of months past due, lease start
- **\*\*** Please make sure that the email address you add for your tenant is the same one they used to create their UniteCT application
  - This is important so the system can match your accounts together

RentRelief / Landlord

Landlord Info

Bank Info

Users

Property Info

Tenant

Landlord Documents

Tenant Documents

Submit

Case Info

## Tenant Information

+ Add Tenant

0%

Click on Tenant Name to associate tenants with properties and validate data. Click Add Tenant to invite additional tenants to apply for Rent Relief.

Search

☐ Show incomplete only

☐ Show complete only

0

Property Name	Unit	Tenant Name	Tenant Phone	Tenant Email	Bedrooms	Monthly Rent	No. of months past due	Past Due Rent	Lease Start	Case #	Case Status	Message
---------------	------	-------------	--------------	--------------	----------	--------------	------------------------	---------------	-------------	--------	-------------	---------

< Previous

Next >

## Add Tenant

\* Indicates required fields

Review and confirm information.

Select Property to Receive Funds \*

Select property

Unit

Enter Unit

Bedroom \*

Enter Bedroom

First Name \*

Enter First Name

Last Name \*

Enter Last Name

Phone \*

Enter Phone Number

Email \*

Enter Email

Monthly Rent \*

Enter Monthly Rent

No. of months past due \*

Enter no. of months past due

Past Due Rent \*

Enter Past Due Rent

Lease Start \*

Select Lease start date

Enter Tenant address (if different than the property address)

Street Address

Address Line 2

Apartment, Unit, Suite, Building, etc

City

Enter City

State

--- Select ---

Zip

Enter zip

Are there any federal subsidy funds like Section 8, Rental Assistance, CASTLE in this unit of housing? \*

☐ Yes

☐ No

Cancel

Save

# Landlord Documents

- Upload the following:

- IRS form W8ECI
- Identification
- IRS form W-9

RentRelief / Landlord

- Landlord Info
- Bank Info
- Users
- Property Info
- Tenant
- Landlord Documents**
- Tenant Documents
- Submit
- Case Info

## Landlord Documents

0%

\* indicates required documents

① Allowed file types: pdf, jpg, jpeg, png, tiff, zip.

① Identification and Tax Information are required in order to issue payment.

**IRS Form W8ECI \***

Non-Resident Landlord/ Owners should submit a W8ECI for 1099 processing in lieu of W-9

No file chosen

or drag and drop one or more files to upload

**Identification \***

Valid (Current) Government Identification with photograph or Business License

No file chosen

or drag and drop one or more files to upload

**IRS Form W-9 \***

IRS Form W-9, 1040NR or 1040NR-EZ, or W8ECI is required for 1099 processing

No file chosen

or drag and drop one or more files to upload

# Tenant Documents

- All tenants who you've registered under your "Tenant" tab will show up here
- Click on the tenant's name and the screen will expand to show document uploads
  - You can upload multiple documents to each section
- You will be required to upload the following for each household applying
  - Lease or Rental Agreement
    - If a Lease does not exist, the tenant and landlord can write a Rental Agreement
    - The **Rental Agreement** should include:
      - Terms of rental agreement
      - Monthly rent amount
      - Number of adult occupants
      - Agreement should be signed by landlord and tenant
  - Proof of Ownership
    - Mortgage Statement or Tax Bill
  - Arrears Amount
    - Copy of the rent roll your tenant also submitted for the application
    - Templates can be found on our website under the "Important Documents" section

## Tenant Documents

67%

\* Indicates required documents

① Allowed file types: pdf, jpg, jpeg, png, tiff, zip.

① Click > to see a list of required documents for each tenant.

① Exclamation ⚠ indicates missing information.

▼ ⚠ Incomplete	Tenant: Test Test	Unit: Not indicated	Property: test
<div><div>Rental Relationship *</div><div>Copy of the Lease or Rental Agreement</div><div>Choose File No file chosen</div><div>or drag and drop one or more files to upload</div></div>			
<div><div>Proof of Ownership *</div><div>Mortgage statement or tax bill</div><div>Choose File No file chosen</div><div>or drag and drop one or more files to upload</div></div>			
<div><div>Arrears Amount *</div><div>Copy of Tenant Statement</div><div>Choose File No file chosen</div><div>or drag and drop one or more files to upload</div></div>			


< Previous


Next >


# Submit


- Read the Terms and Conditions
- Click the checkbox at the bottom when everything is complete
- If you are missing information, this page will remind you
- You can submit the application for **each** tenant individually
  - If you are applying for more than one tenant, you do not need to have all tenant's applications ready in order to submit the others


RentRelief / Landlord


 Landlord Info


 Bank Info


 Users


 Property Info

 Tenant

 Landlord Documents

 Tenant Documents

 Submit

 Case Info

### Submit

ⓘ Your application will not be fully ready for review until your tenant completes their portion of your application. An email will be sent to the tenant email address you provided, prompting them to complete their section. Please follow up with them to make sure they proceed. You can also check back here to see the status of your application at any time. If your tenant already completed their section, your application will be sent for review.

#### Terms and Conditions

The **Landlord** hereby acknowledge and certify to the following:

1. Payments under the UniteCT Program (the "**Program**") are conditioned on Landlord and Tenant each complying with, and continuing to comply with, their respective obligations under this Program Participation Agreement and all Program criteria as set forth in the Program guidelines posted on the Department of Housing website ([www.ct.gov/doh](http://www.ct.gov/doh)).
2. Landlord and Tenant each have a separate obligation to, as soon as reasonably possible, notify a Program representative if Tenant vacates the property for which this application is made (the "**Property**") at any time before any Program payment is made to Landlord.
3. No payments can be made if Tenant is not living at the Property at the time the Program payment is being made to the Landlord.
4. Upon approval for Program assistance, this Program Participation Agreement shall serve as an addendum to the lease or rental agreement in effect between the Landlord and Tenant, and shall continue on a month-to-month basis for each month in which Program assistance is provided. Where there is a conflict between the terms of the lease or rental agreement in effect between the Landlord and Tenant, and the terms of this Program Participation Agreement, the terms of this Program Participation Agreement shall control.

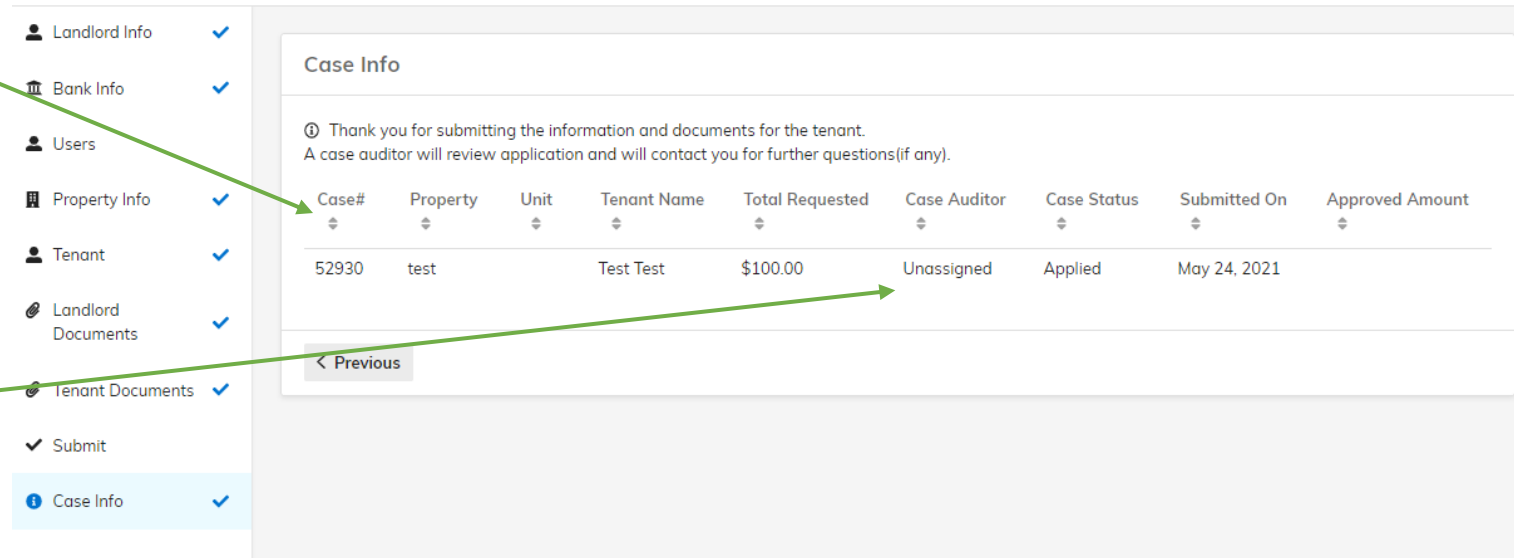
The **Landlord** hereby acknowledges, agrees and certifies that:

1. If Landlord has a pending summary process action against Tenant at the time of the application, Landlord shall immediately withdraw such actions upon approval of the application for assistance, and each party shall bear their own attorney's fees and court costs arising from such action.
2. Landlord shall not at any time serve any Notice to Quit, initiate or prosecute any summary process action against Tenant for nonpayment of rent accrued prior to the date on which assistance is provided.
3. Landlord recognizes that the Program shall provide assistance covering 85% of the rental arrears owed for, at a maximum, the period of six (6) months prior to application submittal by Landlord or Tenant.
4. Landlord shall waive the 15% of rental arrears owed for the period of six (6) months prior to the application submitted that is not covered by the Program, and shall not pursue the recovery of such arrears from Tenant.
5. Landlord shall provide any documentation needed to assist in determining initial eligibility and any redetermination of eligibility, and is aware that all information and documents provided, except as may be



# Case Info

- Once your application is submitted, you will receive a Case Number.
- Use this “Case Info” screen to see when you have been assigned a Case Auditor
- If your tenant has not completed the application, your file will not move forward and you will not receive a Case Auditor
- Case Auditors will reach out directly to the tenant or landlord if there is any missing information



The screenshot shows a sidebar menu on the left with the following items: Landlord Info, Bank Info, Users, Property Info, Tenant, Landlord Documents, Tenant Documents, Submit, and Case Info. The Case Info item is highlighted in light blue. The main content area is titled 'Case Info' and contains a message: 'Thank you for submitting the information and documents for the tenant. A case auditor will review application and will contact you for further questions(if any).' Below the message is a table with the following columns: Case#, Property, Unit, Tenant Name, Total Requested, Case Auditor, Case Status, Submitted On, and Approved Amount. The table contains one row of data: Case# 52930, Property test, Unit, Tenant Name Test Test, Total Requested \$100.00, Case Auditor Unassigned, Case Status Applied, Submitted On May 24, 2021, and Approved Amount. A '< Previous' button is located below the table. Green arrows point from the list items to the interface: from 'Once your application is submitted...' to the Case Info menu item, from 'Use this “Case Info” screen...' to the Case Info header, and from 'If your tenant has not completed the application...' to the Case Auditor column in the table.

Case#	Property	Unit	Tenant Name	Total Requested	Case Auditor	Case Status	Submitted On	Approved Amount
52930	test		Test Test	\$100.00	Unassigned	Applied	May 24, 2021	

# Resources for Tenants and Landlords

- **Website:** [www.UniteCT@ct.gov](http://www.UniteCT@ct.gov) (or scan the QR code)
  - What's on our website?
    - Guidelines about the program and eligibility criteria
    - Document Matrix which describes all documents you need to apply
    - Frequently asked questions for both tenants and landlords
    - Landlord trainings
    - List of HCAs who can answer questions related to your application
    - Map to learn about your town's Area Median Income (AMI)
    - Map of technology resources in your community
    - Calendar to follow the UniteCT Mobile Bus
    - Flyers and other marketing materials
    - And so much more!
- **One-on-one help:** Contact one of our partner Housing Counseling Agencies
  - List of HCAs are on our website
- **Call Center:** 1-844-UniteCT (1-844-864-8328)
- **Email to technical support:** DOH-UniteCT@ct.gov



Scan to view our website

Thank you!